Our Mission:
The mission of Family Support & Resource Center is to make it possible for Dane County children and youth with disabilities to live at home with their families as valued and participating members of the community.

Disability affects families from all walks of life. The families we serve vary greatly in their circumstances, in their resources, and in their ability to cope with the extra responsibilities placed on them.

What families do have in common is the need for flexible and individualized assistance that will help keep them connected to their community, hopeful about the future, and supported in managing the extra stresses and expenses. Because disabilities are not typically cured and their impact often increases over time, most families we serve need long-term supports.

“"We sincerely thank FSRC for everything.""
- Parent of child served by FSRC

FSRC is guided by these principles

♦ All children, including children with disabilities, benefit by growing up as a secure member of a family and sharing in positive, long-term relationships with other family members.

♦ Families have great capacity to care for children who have disabilities when they receive support from friends, neighbors, human service professionals, and other community members.

♦ Parents are generally in the best position to define their own needs, to find solutions, and to choose the kinds of services that will help them to care for their child with a disability.

♦ A sense of trust and confidence in the continuity of support is important to establish and preserve with each family.

♦ Communities are enriched when all people, including those with disabilities, are valued and included as full contributing members.

88% of staff have worked at FSRC over 3 years
<table>
<thead>
<tr>
<th>Achieving Collaborative Treatment</th>
<th>Thomas &amp; Sandra Vandervest Wegner CPAs, LLP West Bend Community Foundation's Mutual Insurance Co. Charitable Fund Terry Geurkink &amp; Sally Wilmeth Mark Zipperer</th>
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<tbody>
<tr>
<td>Bob &amp; Isabel Agasie</td>
<td>Debi &amp; Joe Nichols Katy &amp; Paul Nichols Becky Ogiba Ted Robbins Pam Staab Chris &amp; Randy Steeno Roberta Stolt MaiSee Thao Emily Leibold &amp; Jacob Trowbridge Unity Church of Madison Wisconsin Bankers Association WI Department of Corrections, Probation &amp; Parole Units 102, 110, &amp; 113</td>
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<tr>
<td>Cathy &amp; Michael Baer</td>
<td>Howard &amp; Pam Erlanger First Business Bank Grace Frudden Laeh Grant Eugene &amp; Doreen Grunewald Cheryl Hanson Mark &amp; Mary Hoferle Peter Huettl John Klinzing, Klinzing Insurance Agency Knights of Columbus, Council 6371 Doris Kontos Phoebe R &amp; John D Lewis Foundation Madison Community Foundation Jenifer &amp; Gino Siragusa Sharyn &amp; Carl Stumpf</td>
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| Shana & Jason Bongle            | In Kind Contributors |}

**Holiday Donors**

- Alliant Energy Corporation
- Deb Biechler
- Michelle Busch
- CapSpecialty
- Hilary Carroll
- Emmie Coan
- Josh Davidson & Family
- Andrea & Brian Dowling
- Bailey Fedler
- Jen Giegerich
- Joni Goldman
- Terri Johnson
- Jeanine & Mark Krueger
- Bailey & Josh Lamp
- Angie Maniaci
- Emily Miota

**In Kind Contributors**

- Allison Smith Foundation
- AT&T Pioneers
- Culligan Total Water Treatment Systems
- FSRC Board of Directors
- Gaylord Catering
- Jane Kinney, AKA Ladybug the Clown
- Living Christ Church Quilting Group
- MetamorFaces
On August 25, we hosted our annual picnic at McKee Farms Park in Fitchburg. 230 people attended and enjoyed fun with Bucky Badger, Ladybug the Clown, MetamorFaces Painting, photo booth, tattoos, games, good food and great company. Make sure to join us on August 24, 2019, if you missed us in 2018!

### 2018 Agency Highlights:

- The FSRC mission is to support families in raising their children at home. During 2018 no child supported by FSRC was removed from their home or transitioned to an out-of-home placement
- Launched newly designed agency website
- Significant work to transition 99 young adults from CLTS Waiver to Family Care, Partnership or IRIS,
- Facilitated 32 major home and vehicle modifications to increase accessibility for children
- Successful annual CLTS file review by the Wisconsin Department of Health Services
- Completed intakes for 94 children as part of statewide wait list elimination project
- Began work with community providers in preparation for statewide Medicaid Provider Registry

### FINANCIALS

<table>
<thead>
<tr>
<th>INCOME</th>
<th>EXPENSES</th>
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<tbody>
<tr>
<td>Dane County Dept. of Human Services</td>
<td>Personnel $1,341,309</td>
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<tr>
<td>Donations</td>
<td>Operating $179,317</td>
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<tr>
<td>United Way</td>
<td>Family Subsidies $2,795,054</td>
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<tr>
<td>TOTAL</td>
<td>TOTAL $4,315,680</td>
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<tr>
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<td>$4,295,980</td>
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**FSRC Annual Picnic** On August 25, we hosted our annual picnic at McKee Farms Park in Fitchburg. 230 people attended and enjoyed fun with Bucky Badger, Ladybug the Clown, MetamorFaces Painting, photo booth, tattoos, games, good food and great company. Make sure to join us on **August 24, 2019**, if you missed us in 2018!
Keeping All Children at Home with Their Families

Our Children’s Long-Term Support (CLTS) Waiver Program provided ongoing services to 613 children in 2018, including 94 children who entered off the CLTS wait list. 117 children and young adults were closed from the program during the year:

- 99 young adults transitioned to adult services
- 12 children moved from Dane County
- Three voluntarily closed
- Two individuals did not continue to meet eligibility
- One died

As of December 31, 2018, there were 170 children on the CLTS waiting list in Dane County.

Demographics of the Children and Youth Served in 2018

<table>
<thead>
<tr>
<th>Gender</th>
<th></th>
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<tbody>
<tr>
<td>Male</td>
<td>71%</td>
</tr>
<tr>
<td>Female</td>
<td>29%</td>
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<table>
<thead>
<tr>
<th>Age</th>
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<tbody>
<tr>
<td>Birth - 6 years</td>
<td>10%</td>
</tr>
<tr>
<td>Six - 12 years</td>
<td>47%</td>
</tr>
<tr>
<td>Thirteen - 18 years</td>
<td>27%</td>
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<tr>
<td>18 - 21 years</td>
<td>16%</td>
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<table>
<thead>
<tr>
<th>Ethnic Background</th>
<th></th>
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<tbody>
<tr>
<td>White</td>
<td>67%</td>
</tr>
<tr>
<td>Hispanic</td>
<td>13%</td>
</tr>
<tr>
<td>Asian</td>
<td>9%</td>
</tr>
<tr>
<td>African-American</td>
<td>7%</td>
</tr>
<tr>
<td>Multi-Racial</td>
<td>4%</td>
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<table>
<thead>
<tr>
<th>Primary Diagnosis</th>
<th></th>
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<tbody>
<tr>
<td>Autism Spectrum</td>
<td>46%</td>
</tr>
<tr>
<td>Intellectual</td>
<td>26%</td>
</tr>
<tr>
<td>Cerebral Palsy</td>
<td>6%</td>
</tr>
<tr>
<td>Other Developmental Disabilities</td>
<td>3%</td>
</tr>
<tr>
<td>Mental Health</td>
<td>10%</td>
</tr>
<tr>
<td>Physical Disability</td>
<td>9%</td>
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<thead>
<tr>
<th>Place of Residence</th>
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<tbody>
<tr>
<td>Madison</td>
<td>36%</td>
</tr>
<tr>
<td>Outside Madison</td>
<td>64%</td>
</tr>
</tbody>
</table>

“Our case manager is a pleasure to work with—informative, helpful, responsive”

- Parent of child served by FSRC

Family Support staff work with families to:

- Understand and gain access to available resources
- Coordinate services, advocate for the child and facilitate teamwork and problem-solving
- Purchase needed goods and services not available through other funding sources
- Help families to build and strengthen networks of supports, to encourage friendships for their children, and to plan for the future

Support for Waiting List Families

Families waiting for services are able to receive information through the FSRC website, quarterly agency newsletter, invitation to all agency special events and mailings, holiday giving, consultation from staff, and 1X grants. In 2018, we distributed 4 grants totaling $5,900 for adaptive aids, respite, and transportation.
FSRC Programs Offer Choices, Flexibility & High Impact Assistance

Families in our CLTS Program have access to and choices among goods and services that are flexible and individually tailored to family needs. Families receive varying levels of case management time and financial assistance, according to needs they identify.

Funds are received through various sources, including Dane County Department of Human Services, United Way, donors, and other funders. The majority of our funding is connected to the State Children’s Community Options Program and the Children’s Long Term Support (CLTS) Waiver Program. In 2018, our funds were distributed in the form of grants of varying sizes to families, as shown on the following chart:

**Size of Grants**

- 535 children received funding during 2018, including 1X grants to families on the wait list
- Total grant funding was $2,795,054. Average grant/child was $5,224, which does not include CLTS funding received through Dane County contract providers.
Family Subsidies

The chart reflects CLTS Waiver and Children's COP funds that were paid directly through the Family Support and Resource Center. During 2018, funds for respite care, respite camp, daycare/camp and transportation slightly increased, while there were slight decreases in supportive home care, home modifications, recreation, and training. Funds for equipment and supplies, recreation, and therapy remained about the same as previous year.
THANK YOU HOLIDAY DONORS!
We are amazed each year at the generosity and dedication of our holiday donors who give of their resources and time to help make the holidays brighter for so many families. This year, 175 children and their families received individually selected gifts. Our donors included the members of Unity Church of Madison, employees of CapSpecialty, Wisconsin Bankers Association, Alliant Energy, WI Dept. of Corrections, Probation & Parole (units 102, 110, & 113), plus 34 individuals and families.

QUILTING GROUP AT LIVING CHRIST CHURCH
Over 50 handmade quilts were donated to FSRC families through the LCC Quilting Group. Thank you quilters for your beautiful handiwork.

ALLISON SMITH FOUNDATION
Through generous funding from the Allison Smith Foundation, we were able to provide grants to over 20 families for the sole purpose of having fun.

CONCOURSE HOTEL
We have been partnering with the Concourse Hotel for over 25 years to provide a phenomenal overnight experience to parents with whom we work. Parents receive an overnight stay in the Governor’s Club and a complimentary dinner at the hotel’s restaurant. Over 250 families have been treated to this experience at one of Madison’s premier hotels.

LOGAN’S HEART & SMILES
This Foundation was started in 2002 and has helped many families with home modifications to enrich the lives of children who have disabilities.

“We appreciate all that FSRC provides to us.”
- Quote from FSRC Parent

EXPLORING ART CLASSES
FSRC, along with art therapist, Molly Linn-Miller, sponsored Exploring Art class for children and their families.

COMMUNITY COMMITMENT
Staff work on behalf of many community issues, and participate with others on the Pediatric Pulmonary Center Advisory Board, MMSD Superintendent’s Human Relations Advisory Committee, Hmong Professional Networking Committee, Hmong Education Council, Wisconsin Hmong Association, and the Dane County Transportation Independence Project (TIP).

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OVERTURE CENTER FOR THE ARTS
COMMUNITY TICKET PROGRAM
This program helps families who are low income enjoy performances at Overture for a greatly reduced price.

UNITED WAY
FSRC partners with United Way as part of their annual Employee Contribution Campaign. Please donate to FSRC in next year’s campaign.

AMAZONSMILE
When individuals shop at smile.amazon.com and select FSRC as their charity, Amazon Smile will donate a portion of the purchase to us.
A Look Back to 2018

“We have appreciated all the support & help so much from Family Support & Resource Center — words can’t describe how life changing the help has been!”

- Parent of child served by FSRC