



Family Support & Resource Center  
101 Nob Hill Road, Suite 201  
Madison, WI 53713

## TECHNOLOGY POLICY GUIDELINES

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The following guidelines will be considered when purchasing a piece of technology equipment, such as an iPad, through the Family Support and Resource Center:

- Child must be 5 or older, preferably school age
  - Age exception could involve a device being used as child's primary mode of communication
- Device has been denied or is a non-allowable expense through private insurance and MA
- Item must meet needs not met through existing device
- Child must have previous significant successful experience/trials on the specific piece of equipment
- Recommendation for the device from qualified professional who is independent from school system, including specific applications
- Basic device will be purchased unless more advanced model meets child specific need
- Discussion between family and case manager as to where device will be used and under what circumstances
- Discussion between family and case manager as to how child will learn to use device and any new applications
- Clear outcome for purchase
- Families are responsible for repair or replacement. Warranties can be purchased separately by family if desired.
- Following purchase, no upgrades prior to 3 years